

TERMS AND CONDITIONS

Your contract – please read this carefully before you book.

These booking terms and conditions govern all bookings that you make with Marium Travel&Tours Ltd (8664258). Please read carefully as they set out our respective right and obligations. In these booking conditions reference to we and us indicate Marium Travel&Tours Ltd (the Company) and refers to you and your include the first named person on the booking and all persons on the whose behalf a booking is made or any other person to whom a booking is added or transferred. Your use of this website is expressly conditional your acceptance of the following terms and conditions. If you do not agree with any part of the following terms and conditions you must not use this website.

Booking your travel arrangement - The first named person or lead passenger on the booking or the person paying for the booking agrees on behalf of all persons on the booking that he/she

- a) Has read these booking conditions and agrees be bound by them
- b) Consents to our use of personal data in accordance with our privacy policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including information on health conditions, disabilities and dietary requirements.
- c). Accepts financial responsibility for payments of the booking on behalf of all persons detailed on the booking.

BOOKING MADE BY TELEPHONE – If you make booking by telephone you must provide us with all the information which we require. You must also ensure that all information which you provide is accurate and exactly as it appears on the passport. Once the booking made, we will send you a confirmation and or e-ticket and invoice. As soon as you receive the confirmation and or e-ticket please check the details carefully and if anything appears to be incorrect, please inform us immediately, it may not possible to change later. Any changes to the booking after it has been made, will may incur additional cost ie, difference of fare.

PAYMENTS - We receive payments from customers by bank transfer, and accept all major credit and debit cards. You must ensure that the debit and credit card you using is your own or subject to our acceptance. If the card holder is a third party you have to express their authorisation to use the card and keep sufficient funds to cover the cost which you book with us.

When you make your booking you must pay the relevant deposit as specified at the time of booking. If you booking with deposit payment, balance need to pay by equal instalments and the last instalment or balance amount must pay by due date. Failure to complete the balance amount by due date lead to cancellation of your flight and liable to pay cancellation charges and admin fee. No booking price is guaranteed or no contract will come into existence until we accept your booking and we receive your

deposit or full payment in cleared funds. Some bookings full payment need to pay immediately. If this applies you will be advised when the booking is made.

PASSPORT, VISA AND HEALTH REQUIREMENT - You are responsible for checking all travel documents ie passport, visa and health requirements and are in order. You are responsible for and must consult with relevant embassy or consulate for required travel documents. Requirements may change and you should check the up-to-date position in good time before booking or departure.

We accept no responsibility if you are refused to entry any onto the flight or any country due to failure on to carry the correct passport, visa or other documents required by any airline authority or country. You must have a passport which have six months validity after you intend to return. You must have ensure you have correct visa and health entry requirements for all countries you intended to visit including countries you may just be transiting through.

All tickets issued according to the fare rule by the respective airline or consolidator. There is no refund will get for a fully no-refundable ticket or special fare ticket. All refundable ticket's refund are subject to an administration fee of £25 per ticket irrespective of no. of tickets. Refundable tickets may not be fully refundable and are payable after deducted cancellation charges imposed by the airline or consolidator. Refund will not be paid until they have been received from the airline or consolidator and normally it will be take 6 to 8 weeks after submitting for refund to the airline.

FLIGHT TIME CHANGES

For all flight bookings please reconfirm your flight timings 72 hour prior to departure time, shown on your ticket. You can contact us or airline. This applies outbound and inbound journeys. We are not responsible for missed flights or any additional cost incurred if customers do not follow these instructions.

Many of the flights and flight - inclusive holidays on this website are financially protected by the ATOL scheme. But ATOL protection does not apply to all holiday and travel services listed on this website. Please ask us to confirm what protection may apply to your booking. If you do not receive an ATOL certificate then the booking will not be ATOL protected. If you do receive an ATOL certificate but all the parts of your trip are not listed on it, those parts will not be ATOL protected. Please see our booking conditions for information, or for more information about financial protection and the ATOL Certificate go to: www.atol.

Your Financial Protection

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

Your certificate will be issued by Marium Travel&Tours Ltd ATOL number 12097.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept

that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.